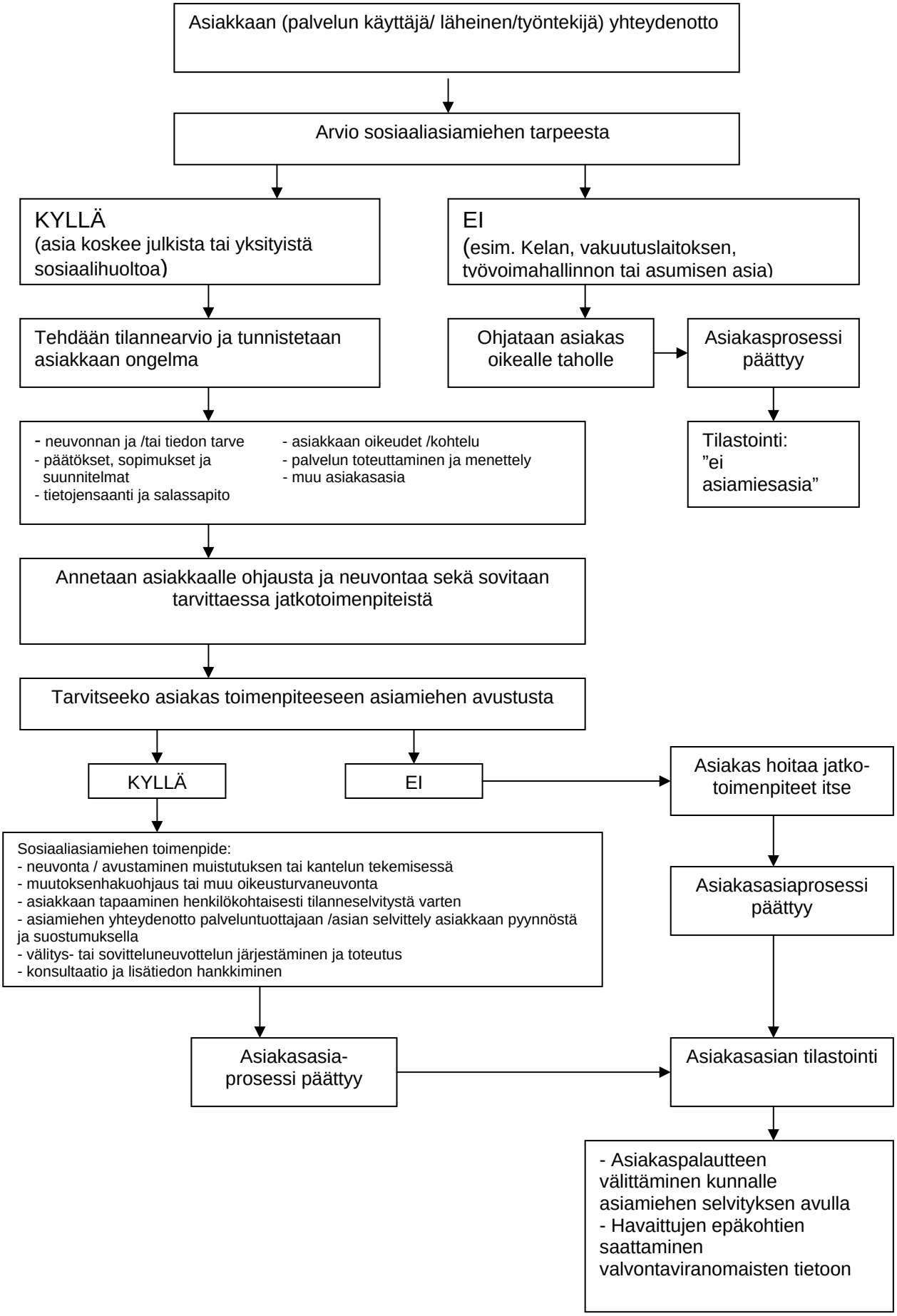SOSIAALIASIAMIEHEN PALVELUPROSESSI