FOR FAMILIES USING CHILDREN’S DAYCARE SERVICES

A monthly fee shall be collected for the children’s daycare services. The fee shall be defined in accordance with the family’s size and the family’s gross income. The income statement forms and the appendices necessary for defining the children’s daycare fees are handled and the decisions of the daycare fees are made at the Customer Service Unit, which is located at the address Torikatu 10, 90100 Oulu.

The decisions of the daycare fees are made by the following client service secretaries:

Kaijonharju-Linnanmaa- Kuivasjärvi-Koskela-Pateniemi-Rajakylä-Herukka (not private family caretakers):
Irja Talman tel. 044 703 5312

Korvensuora-Myllyoja-Maikkula-Oulunsuu-Kaukovainio (not private family caretakers)
Maarit Vilm tu. 044 703 5303

Höyhtyä-Tuira-Puolivälinkangas-Kaakkuri (not private family caretakers)
Sanna Markus tel. 050 591 8394

Kiiminki-Yli-Ii- Ylikiminki including private family caretakers and family daycare in groups, also following kindergartens: Ainola, Hintta, Hönttämäki and Talvikangas
Tuula Ihalainen tu. 050 316 7620

Haukipudas-Oulunsalo including private family caretakers and family daycare in groups, also following kindergartens: Pikku-Aino, Pikku-Iikka and Otokylä
Sirpa Kinnunen tu. 044 497 3219

More information about the daycare bills, tel. 08 5585 4770

Extensions on the payment time of daycare bills, which are not overdue tel. 08 5585 3780

E-mail addresses for the client service secretaries: firstname.lastname@ouka.fi

More information: http://www.ouka.fi/oulu/asiakasmaksut/paivahoito

In case the family’s income changes noticeably (= there is a 10% change in the family’s gross income according to which the daycare fee is determined), new salary certificates shall be delivered at the address: Oulun konttori, asiakasmaksuyksikkö, PL 75, 90015 Oulun kaupunki (Oulu office, Client Payment Unit, P.O. Box 75, 90015 City of Oulu). The salary certificates can also be submitted at the daycare location of the child in order to be further delivered via internal post to the client service secretary responsible for handling the daycare fees in question.

The daycare fee shall be determined in accordance with the information concerning the family’s income. The information shall be verified by the authorities:

- if the family fails to notify the authorities of their income, the highest daycare fee shall be charged
- if the family accepts the highest daycare fee, the appendices requested in the income statement form will not have to be delivered but filling in the income statement form and signing it shall suffice
- in case the daycare fee is determined according to faulty income information submitted by the family, the fee shall be corrected and collected retroactively for the period of one year at the most.

5% leave allowance shall be added to the monthly gross salary.