Urban and Environmental Services
The northern capital of Scandinavia

- The bold and innovative capital of northern Scandinavia
Oulu in a nutshell

Residents 1.2.2016 198 589

The proportion of children and young people is higher than the national average.

Area 3,866.2 km²
- Land 3,016.3 km²
- Water 849.9 km²
Decision-making

City Council

City Board

Board of the Oulu Region Environment Office Municipal enterprise

Board of Oulu Technical Services Municipal enterprise

Board of Oulu Facilities Management Centre Municipal enterprise

Board of Oulu Waterworks Municipal enterprise

Board of Oulu-Koillismaa Department for Rescue Services

Urban Committee
- Public Transport Unit
- Street Administration Unit

Building Supervision Committee
## Organisation

### URBAN AND ENVIRONMENTAL SERVICES
**Director** Matti Matinheikki

<table>
<thead>
<tr>
<th>URBAN AND ENVIRONMENTAL SERVICES</th>
<th>ENVIRONMENT OFFICE OF THE OULU REGION</th>
<th>BUILDING SUPERVISION</th>
<th>OULU TECHNICAL SERVICES</th>
<th>FACILITIES MANAGEMENT CENTRE</th>
<th>OULU WATERWORKS</th>
<th>OULU-KOILLISMAA DEPARTMENT FOR RESCUE SERVICES</th>
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</thead>
<tbody>
<tr>
<td>Director Matti Matinheikki</td>
<td>Director Leena Tuuri</td>
<td>Director Pekka Seppälä</td>
<td>Director Johan Alatalo</td>
<td>Director Jouko Leskinen</td>
<td>Director Jouni Lähdemäki</td>
<td>Director Petteri Helisten</td>
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**Board of the Oulu Region Environment Office Municipal enterprise**

**Building Supervision Committee**

**Board of Oulu Technical Services Municipal enterprise**

**Board of Oulu Facilities Management Centre Municipal enterprise**

**Board of Oulu Waterworks Municipal enterprise**

**Board of Oulu-Koillismaa Department for Rescue Services**
Urban and Environmental Services employs a total of 1294 permanent employees (31.12.2015)
## Financial key figures, budget 2015

### Urban and Environmental Services

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<th></th>
<th>Income</th>
<th>Expenditure</th>
<th>Investments</th>
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<tbody>
<tr>
<td>Urban and Environmental Services</td>
<td>65 602</td>
<td>-65 449</td>
<td>46 364</td>
</tr>
<tr>
<td>Building Supervision</td>
<td>3 454</td>
<td>-3 357</td>
<td>0</td>
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### Urban and Environmental Services, municipal enterprises

<table>
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<th>facilities Management Centre Municipal enterprise</th>
<th>Turnover</th>
<th>Investments</th>
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</thead>
<tbody>
<tr>
<td>Oulu Technical Services</td>
<td>60 475</td>
<td>614</td>
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<tr>
<td>Environment Office of the Oulu Region Municipal enterprise</td>
<td>4 555</td>
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<tr>
<td>Oulu Waterworks</td>
<td>36 125</td>
<td>12 391</td>
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<tr>
<td>Oulu-Koillismaa Department for Rescue Services</td>
<td>32 136</td>
<td>2 029</td>
</tr>
</tbody>
</table>
City planning

Master planning
• Strategic land use planning
• Master plans and partial master plans
• Surveys and future objectives
• Regional cooperation in land use, transport and housing

City planning
• Land use planning
• City plans and alterations
• Derogations
• Decisions on planning needs
Land and surveying

Development of urban infrastructure
- Plot allocation
- Geo-information services
- Land acquisition
- Management and development of city-owned land and buildings not in use

Cadastre and Parcelling
- Housing services
- EU subsidies for agriculture
- Construction services
Streets and parks

Areas of responsibility
- Planning, construction and maintenance of transport system and traffic routes
- Traffic safety and management
- Planning and building of parks and green areas

Public authority
- Regional public transport authority
- Regional waste management authority
- Parking attendance
Building supervision

Defining and controlling the compliance of building activities with the law

• Building permit preparation: building permits, building legislation and interpretation of plans
• Architectural management: cityscape, attractiveness as a place to live, accessibility for people with disabilities
• Technical management: health and safety, energy efficiency

Statutory reviews and continuous supervision

Building inspection and consultation, “the Oulu Model”

• Continuous training of professionals
• Proactive quality control for residents
Environment Office of the Oulu Region

- Environmental permits, notifications and inspections
- Promotion of environmental protection, environmental monitoring and prevention of environmental contamination
- Permits, notices and decisions related to environmental health
- Environmental health control
- Veterinary services

Technical Services

• Environment maintenance services
• Earthworks services
• Property services
• Logistic services
• Machinery services
Facilities Management Centre

Ownership and development of public buildings
• Management of city-owned premises
• Maintenance management
• Refurbishment planning and implementation

Providing premises for the City of Oulu
• Rents out its buildings and facilities
• Rents service facilities for the City from the market
• Property management services
• Planning and contracting of new building projects
Oulu Waterworks

- Oulu Waterworks operates under the Water Services Act as the water supply plant for Oulu residents. Oulu Waterworks is the fifth largest water supply plant in Finland.
- Oulu Waterworks supplies its customers reasonably priced, high-quality household water and is responsible for wastewater pipework and purification to make sure the water system remains clean. Moreover, Oulu Waterworks enhances the attractiveness of residential environment by managing the drainage system.
- The water supply plant includes two surface water plants, approximately 20 groundwater abstraction facilities and two waste water treatment plants.
- Oulu Waterworks maintains approximately 3,600 kilometres of mains, sewer and surface water piping.
PREVENTION OF ACCIDENTS (RISK MANAGEMENT)
- **Safety communication** (information, advice and guidance)
  - advice and guidance as a part of the rescue services (structural fire safety, fire protection equipment etc.)
  - prevention of accidents and incidents, control and limitation of consequences by independent preparedness
- **Supervision**
  - rescue departments shall supervise conformity with the provisions of Chapters 2 and 3 as defined in the supervision plan.
  - further supervisory duty regarding chemicals
- **Organisation of chimney cleaning service**

RESCUE OPERATIONS
- Responding to emergency accidents and incidents
- Oil spill prevention and response duties as stipulated

EMERGENCY MEDICAL CARE
- **Basic and emergency medical care procedures**
  - provided for the entire area covered by the Department for Rescue Services and additionally for Vaala region
  - In compliance with Northern Ostrobothnia Hospital District cooperation agreement

FIRST RESPONSE OPERATIONS SUPPORTING EMERGENCY MEDICAL CARE
- at 17 fire stations covering 11 municipalities
  - In compliance with Northern Ostrobothnia Hospital District cooperation agreement