

Sports Services compensate customers for sports facilities' period of closure

22.4.2020

The City of Oulu's Sports Services compensate customers for unused payments for the period of closure due to the coronavirus. Unused monthly and seasonal payments from March 17, 2020, onwards are compensated to customers as follows:

Monthly cards

After the corona closures end, the unused period of use is added to the monthly swimming and gym cards (uintikortti, kuntosalikortti) and fitness cards (kuntoilukortti). To receive the compensation, request it at the service point of a sports facility and the unused period is uploaded to your card. Compensations must be requested during 2020.

Ice swimming

After the closures end, the validity period of the key to ice swimming area is extended for the unused time. Note that the extension is added for the next winter season, not summer. Money is not refunded.

Guided sports groups

50% of the seasonal fees for guided sports groups (at Palolaitos, kaupungisairaala) are refunded in the next season's payment.

Questions regarding the compensations can be sent to Sports Services by e-mail to liikuntapalvelut@ouka.fi