



City of Oulu's principles for a safer and bolder space

- Everyone has the right to be seen, heard and accepted just as they are.
- We meet each other with respect, without prejudice.
- We respect everyone and everyone's personal space. We create an atmosphere where it is safe to ask, make mistakes and learn.
- We express ourselves clearly, understandably and in a friendly way. We greet each other. We listen to each other. We give space to everyone in conversation.
- We offer and welcome feedback, we apologize.
- We ensure that facilities and services are safe, accessible and easy to use.
- We boldly intervene in defects and inappropriate behavior, discrimination and racism.
- We create safer and bolder spaces together.